

# CLEAN RIGHT RENEW

## Terms and Conditions

This is a quotation on the named services, subject to the conditions noted below: By accepting this agreement I fully understand what has been reviewed to me and expectations set along with all other documentation that has been forwarded to me. Clean Right Renew is not responsible for any leaks due to faulty seals on doors or windows nor any pre-existing damages. Please disclose these areas prior to commencement of work. We assume no liability for these conditions. Clean Right Renew is fully insured.

- 1) **Legally Binding Agreement:** By signing a contract with Your name., you are signing a legally binding contract for work to be completed at an agreed upon price. In the event that you break this contract, all deposits made to the company shall be surrendered as damages.
- 2) **Product Warranties:** All warranties are limited to those offered by the manufacturers of the products used. Clean Right Renew also provides a 100% Satisfaction Guarantee on all services provided.
- 3) **Water Usage:** By signing this agreement, you agree to provide Clean Right Renew the right to use an on-site water supply as needed to complete the stated project without compensation. If an exterior water supply is required, it will be at an additional charge
- 4) **Courtesy:** While Clean Right Renew is on location and performing work on your property, you are responsible for keeping all children and pets, as well as other individuals away from the work area.
- 5) **Payments:** Payments to Clean Right Renew are due as per the contract schedule and are to be paid by check, Credit Card or cash. All balances are ALWAYS due upon completion of the job. Any variance to this policy must be agreed upon and in writing on our contract. Late charges will be immediately assessed on all balances not paid in accordance with contract terms.
- 6) **Vehicles:** Clean Right Renew is not responsible for damage to any Cars , Rv's , Motorcycles, Boats, or any other Vehicles inside of our work zone. Please have all vehicles out of Driveway or parking spot directly in working area.
- 7) **Removal & Replacement of Deck & Patio Contents :** Removal and replacement of grills, deck furniture, planters and any other items are the responsibility of the homeowner. Should we need to remove items from the deck, we will not be responsible for any damage, breakage or for storage issues. An additional charge may be applied for time and labor devoted to the removal of these items.
- 8) **Damages:** Clean Right Renew is not responsible for damages due to improperly installed siding, loose shingles or siding, broken or opened windows, improperly sealed windows and doors, wood rot, defective construction, improperly secured wires, loose or improperly installed gutters and leaders and improper caulking. In every aluminum siding case and in some cases with vinyl siding, the sun and weather will bleach the color or cause fading. Soft washing and Power Washing, which entails removal of chalky, gritty or failing surface materials may cause the faded aspects of the vinyl or aluminum to stand out. Clean Right Renew will not be responsible for such conditions.
- 9) **Stains:** Some stains cannot be removed by soft washing or power washing. Rust, artillery fungus, splatters from stains and paints are examples of materials that cannot be removed by conventional means. We make every attempt to point these areas out to the customer when quoting the project. Sometimes these stains cannot be removed at all.
- 10) **Customer Obligations:** Clean Right Renew expects your property to be in good repair and weathertight. This includes but is not limited to all electrical service including receptacles and light fixtures. Doors and windows shall also be weathertight. Clean Right Renew is not responsible for damages as a result of water infiltration from poor or improper installation, maintenance or repair of electrical related items or doors or windows.
- 11) **Cancellation:** Clean Right Renew reserves the right to cancel any appointment or service at any time for any reason. Every effort will be made to communicate this to the customer prior to the original appointment time. Customers who cancel their appointment and/or service will be subject to the terms outlined while booking and as found on the website booking tool.